# Overview of corporate fraud and its prevention approach

Ana Sebov, PwC Romania



#### Ana Sebov, Director Forensic Services, PwC Romania



- Over 20 years of professional experience out of which 16 years in Forensic Services in Romania and SEE
- ACCA, CAFR, CFE, CIA

# PwC Forensics What do we do?

Forensic data analysis

Investigations

Corporate Intelligence

Compliance reviews

Anti-corruption

Computer forensics

AML/KYC

Cybercrime

Expert reports

Training

Anti-fraud

#### Agenda

1 How serious is corporate fraud

2 How to fight corporate fraud?

### How serious is corporate fraud?

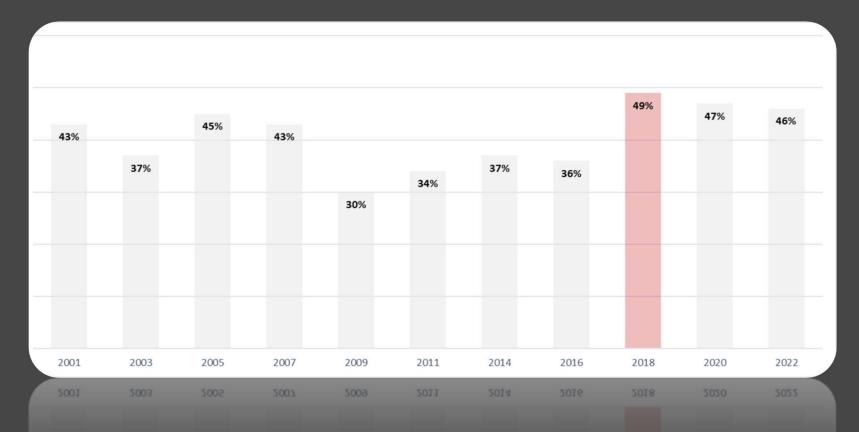


**Cybercrime and social engineering Procurement fraud Customer fraud** Tax evasion Most common **Assets misappropriation Intellectual Property fraud** fraud schemes **Bribery and corruption Insider trading fraud Accounting/reporting fraud Money Laundering** 

#### Overall reported rate of fraud and economic crime



Share of organisations that experienced fraud, corruption or other types of economic crimes



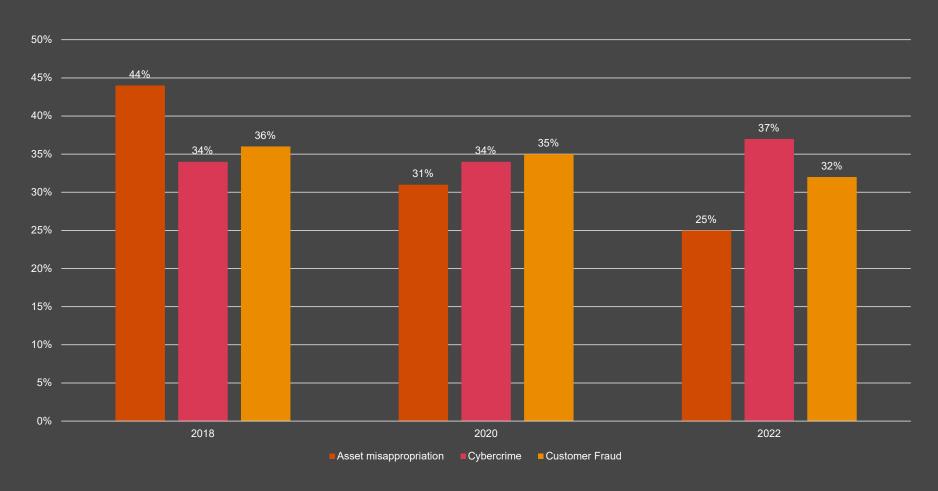
46% of responding organisations to the 2022 **GECS** have experienced economic crime in the last 24 months

Source: PwC's Global Economic Crime and Fraud Survey

PwC

#### Top types of fraud





Source: PwC's 2018, 2020 and 2022 Global Economic Crime and Fraud Survey

PwC

#### Top types of fraud by industry in the last 24 months





Industrial manufacturing

Cybercrime

32%

Asset misappropriation

28%

Accounting/ financial statement fraud



**Financial** services

Customer fraud

44%

Cybercrime

38%

Know-yourcustomer failure



Energy, utilities and resources

Procurement fraud

45%

Cybercrime

Supply chain fraud

29%



Retail and consumer

Customer fraud

37%

Asset misappropriation

31%

Cybercrime



Government and public sector

Cybercrime

36%

Asset misappropriation

33%

Customer fraud

28%



Health industries

Cybercrime

40%

Asset misappropriation

30%

Customer fraud



Technology, media and telecommunications

Cybercrime

50%

Customer fraud

35%

Procurement fraud

26%

Source: PwC's 2022 Global Economic Crime and Fraud Survey

#### **Emerging risks**

Organizations without a programme to address bribery and corruption

6 in 10

Companies performing limited testing of operating effectiveness

3 in 10



Anti-embargo fraud in the last 24 months

**6%** 

ESG fraud reporting fraud in the last 24 months

8%

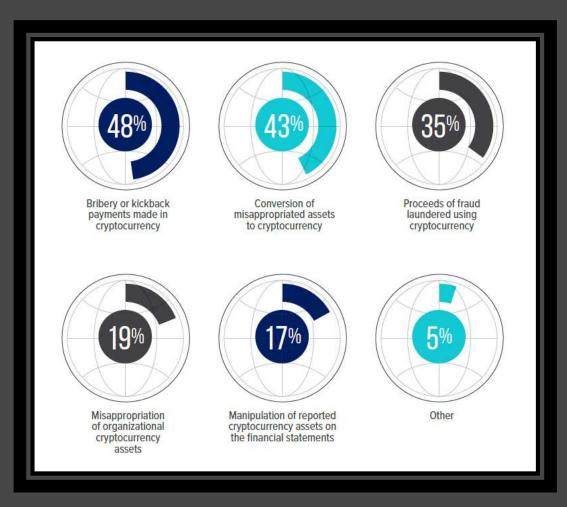
Incidents of supply chain fraud as a result of the disruptive caused by COVID - 19

1 in 8

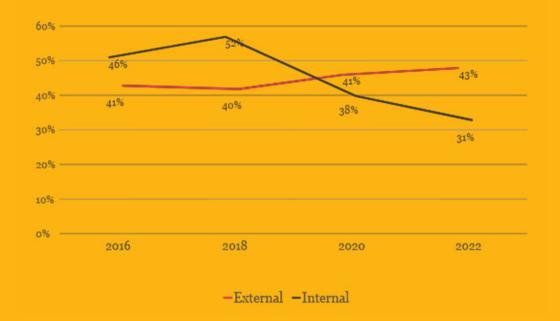
Source: PwC's 2020 and 2022 Global Economic Crime and Fraud Survey

#### Cryptocurrency schemes in 2022





#### Perpetrators of fraud





External perpetrator



Internal perpetrator



l Collusion ator between internal and

external actors

26%

(21% in 2020)

43%

(41% in 2020)



Organisations in Europe are significantly more likely than those in other regions to experience fraud perpetrated by external actors (56%).



(38% in 2020)

Where an organisation's most disruptive fraud derived from misconduct risks, it was significantly more likely to be caused by internal perpetrators in comparison to cyber risks (35% vs.16%).



Organisations in China/Hong Kong were significantly more likely than those in other regions to experience fraud perpetrated by collusion between internal and external actors (50%).

Source: PwC's 2018, 2020 and 2022 Global Economic Crime and Fraud Survey

PwC 12

#### Types of external perpetrators



Hacker	31%	
Customer	29%	
Organized crime	28%	
Vendor/supplier	20%	
Agent/intermediary	15%	Top external perpetrators 2020
Competitor	14%	1 Customer $26\%$
Joint venture/alliance partner	12%	
Shared service provider	12%	2 Hacker 24%
Consultant/adviser	10%	Vendor/supplier
Foreign state	9%	<sup>3</sup> 19%

Source: PwC's 2022 Global Economic Crime and Fraud Survey PwC

## Fraud rates and financial impact among large and small companies

52%

Companies with more than US 10bn in revenues experienced fraud in the last 24 months

18% of those companies had US 50m or more in financial impact from their most disruptive fraud incident

38%

Companies with less than US 100m in revenues experienced fraud in the last 24 months

22% of those companies had US 1m or more in financial impact from their most disruptive fraud incident

Source: PwC's 2022 Global Economic Crime and Fraud Survey

#### Top median losses by industry in 2022



Real estate and Wholesale trade were the most affected industries

# TOP 5 MEDIAN LOSSES BY INDUSTRY Real estate Wholesale trade Transportation and warehousing Construction Utilities \$250,000 \$200,000



#### Examples of major corporate fraud cases



2001

**Enron**: Involved in financial statements fraud

Collapsed in 2001.

Settlement payment: **\$7.2 billion** 

Several executives, including the CEO: sentenced to prison.

The company's accounting firm, Arthur Andersen, was found guilty of obstruction of justice and went out of business.

2002

WorldCom: Inflated earnings by \$11 billion through fraudulent accounting practices, leading to the downfall of

the company in 2002.

Settlement payment: \$500 million in cash and \$250 million in shares

Several executives, including the CEO and the CFO: sentenced to 25 years in prison, respectively five years in prison.

2013

JP Morgan:

In 2013, JP Morgan Chase agreed to pay \$13 billion in penalties to the U.S. government for its role in the sale of mortgage-backed securities leading up to the 2008 financial crisis. 2016

**Volkswagen:** Involved in a scandal related to installed software in its diesel engines to cheat emissions tests.

Was fined \$4.3 billion by the U.S. government and several executives were charged with fraud and conspiracy.

Paid over \$20 billion in fines and legal settlements in compensation to customers and investors. 2020

Wirecard: Allegedly inflated its revenue and profits through fraudulent activities, including the creation of fake sales contracts and the manipulation of accounting records.

In 2020, the company's CEO resigned and was arrested (later he was released on bail).

A clear verdict is not expected before 2024 at the earliest.



#### Fraud fight: Prevention – Detection - Correction



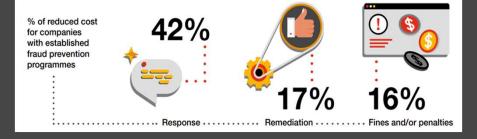


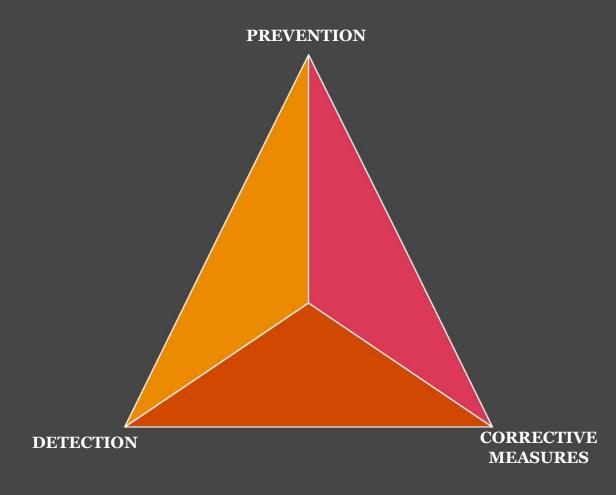


In morga

In more than half of the cases (52%), the victim organization did not recover any of its fraud losses!

Companies who invested in fraud prevention incurred lower costs when a fraud was experienced





Source: ACFE Report to the Nations 2022 / GECS report PwC

18

#### Anti-fraud controls



The presence of anti-fraud controls is associated with



AND



Nearly HALF of cases occurred due to:

Lack of internal controls

OR

Override of existing controls



6 of victim organizations
MODIFIED their anti-fraud controls following the fraud.

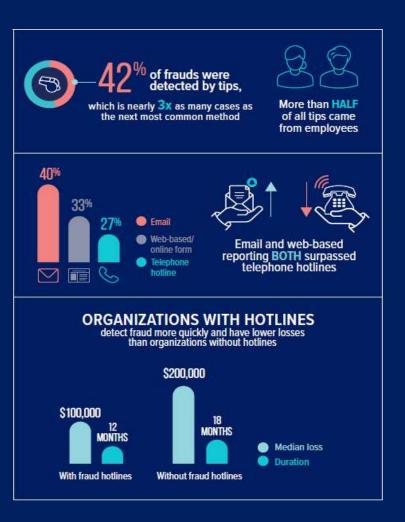


Increased management review procedures



Increased use of proactive data monitoring/analysis

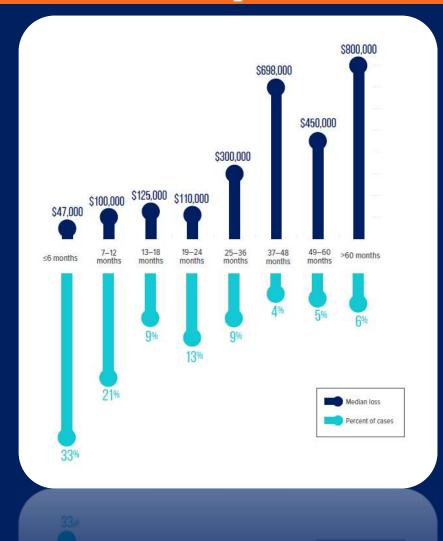
Proper anti-fraud controls are associated with lower fraud losses and quicker detection



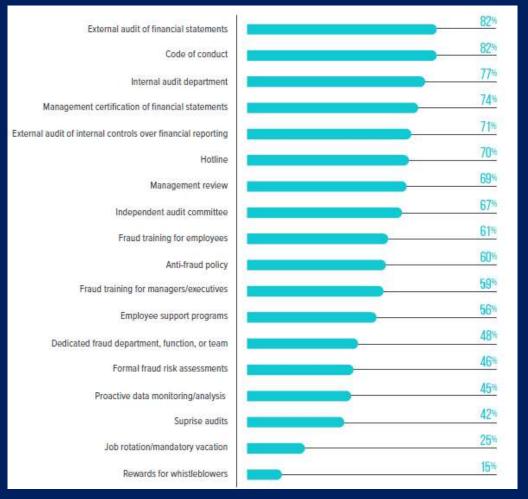
Source: ACFE Report to the Nations 2022/ PwC GECS Report 2020
PwC

#### Duration of fraud schemes and impact on median loss

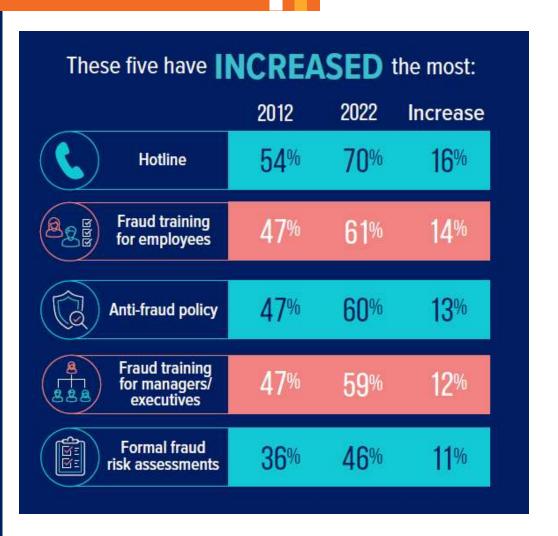




#### Anti-fraud controls



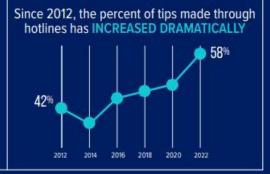




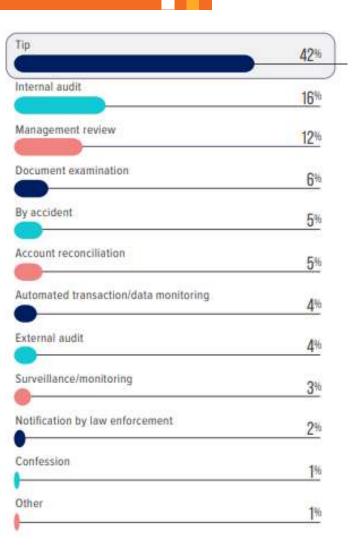
#### Whistleblowing







Source: ACFE Report to the Nations 2022 PwC



#### Overview of an antifraud program

#### Control Environment

#### Fraud Risk Assessment

#### Control Activities

## Information and communication

#### **Monitoring**

- ✓ Tone at the top
- ✓ Processes and systems
- ✓ Code of ethics
- ✓ Whistle-blower channel
- ✓ Background checks
- ✓ Hiring and promotion
- ✓ Audit Committee
- ✓ Fraud/crisis incidents response plan

- ✓ Identify key fraud risks
- ✓ Systematic and top down approach
- ✓ Scenario Based analysis
- ✓ Likelihood and significance

- ✓ Establish strong internal controls
- ✓ Link controls to identified fraud risks
- ✓ Monitor transactions and data analytics
- ✓ Regular training and awareness programs
- ✓ Feedback on fraud incidents
- ✓ Limit access to sensitive information

- ✓ Regular controls and fraud risk reassessment
- ✓ Periodic audits/forensic reviews
- ✓ Ongoing monitoring by management and Audit Committee

#### Thank you!



Ana Sebov
Director,
Forensic Services Romania
ana.sebov@pwc.com
+40 723 179 127

"What one man can invent another can discover."

Sherlock Holmes

© 2023 PricewaterhouseCoopers Management Consultants S.R.L. All rights reserved. PwC and PricewaterhouseCoopers refer to the PwC network and/or one or more of its member firms, each of which is a separate legal entity. Please see www.pwc.com/structure for further details.

This publication has been prepared for general guidance on matters of interest only, and does not constitute professional advice. You should not act upon the information contained in this publication without obtaining specific professional advice. No representation or warranty (express or implied) is given as to the accuracy or completeness of the information contained in this publication, and, to the extent permitted by law, PwC does not accept or assume any liability, responsibility or duty of care for any consequences of you or anyone else acting, or refraining to act, in reliance on the information contained in this publication or for any decision based on it.

At PwC, our purpose is to build trust in society and solve important problems. PwC is a network of firms in 158 countries with more than 250,000 people who are committed to delivering quality in assurance, advisory and tax services. Find out more and tell us what matters to you by visiting us at www.pwc.ro.

